



**Year of the Report Card: Focus of the program**

**Achieving Youth Results (AYR) Goal:** *The work of Achieving Youth Results is bringing our community together to develop an action plan for the Tompkins County community to more fully support youth and their families. There are six goals and each funded agency selects the goal which is the primary focus of their program, though programs may meet several goals.*

**Program:** *Program name*

**Agency:** *Agency name*

**Clients:**

*Who does the program serve as defined by the program*

**Partners who can help**

*A list of partners the program has or will reach out to, to help meet the program goals*

**RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES:**

*Results-Based Accountability™ is a disciplined way of thinking and acting to improve entrenched and complex social problems. Communities use it to improve the lives of children, youth, families, adults. RBA helps organizations identify the role they play in community-wide impact by identifying specific customers who benefit from the services the organization provides. For programs and organizations, the performance measures focus on whether customers are better off as a result of your services. These performance measures also look at the quality and efficiency of these services. Headline performance measures are the three top measures that at a glimpse helps to tell the story of how the program is meeting the needs of the clients served.*

HOW MUCH:		HOW WELL:		BETTER OFF:	
<i>How much has the program done?</i>	<i>How well does the program perform?</i>	<i>Are any of the clients better off?</i>			

**THE STORY BEHIND THE DATA:**

*The story behind the data is an opportunity for the program staff to explain the meaning behind the numbers, including the story of each chart and/or the annual average of each of the areas.*

**AGENCY ACTION PLAN to “Turn the Curve”:** *The RBA process is very concerned with developing new and innovative approaches to improving indicators and performance measures. This can be accomplished by allowing for free-flowing brainstorming of what works to address the story behind the data and improve measures. Each program is encouraged to brainstorm ways to improve their measures and to discuss how solutions were implemented in the previous year. This process is known as “Turn the Curve” thinking.*

**2016 Action Plan**

**2015 Action Plan**