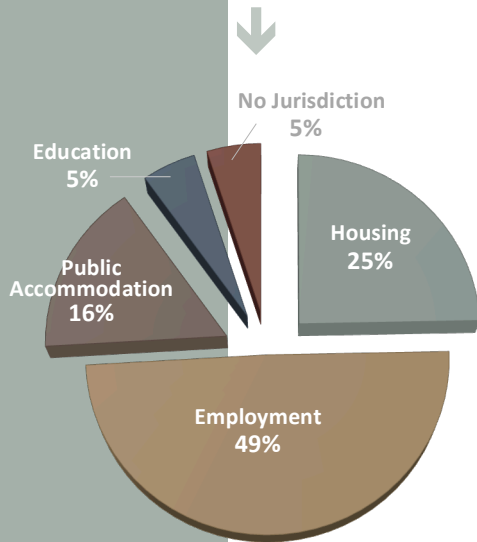


Local Enforcement Activity	No.	Intake Defined
Pre-Intake Referrals	280	The process of engaging with clients for the purpose of determining whether their allegations meet the necessary threshold for a formal filing of a discrimination complaint with a state or federal administrative agency.
Intakes		
Post-Intake Referrals (109)		
Reasonable Accommodation Requests (18)		
Prior Conviction Letters/Art. 23 NYSCL (8)	135	
Pre-Complaint Conciliation Program (Voluntary Only)	0	
Complaint Filing (Referred to Outside Agency)	3	
Post-Complaint Consultation/Assistance	25	
<b>Total Number of Activities</b>	<b>443</b>	

**Local Trends**

Comparisons between local intakes of unlawful discrimination (OHR) and those made directly to the State (SDHR), reveal some notable trends. Of note, are the differences in the types of complaints reported and which agency a County resident contacts for assistance.

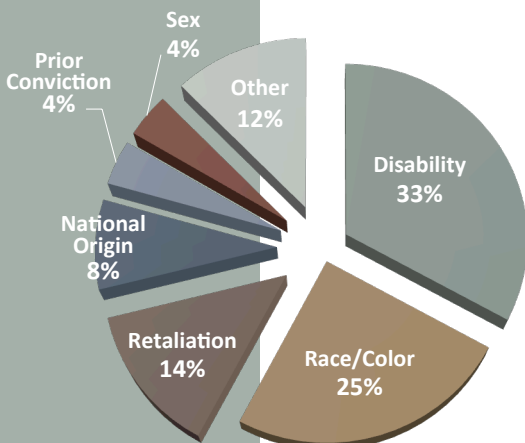
**Local Intakes by Category**  
(Total = 81 Potential Cases)



**Subject Matter Comparisons — State and Local\***

Subject Matter	State Cases	Local Intakes
<b>Employment</b>	83%	49%
<b>Housing</b>	10%	25%
<b>Public Acc.</b>	4%	16%
<b>Education</b>	n/a	5%
<b>Other</b>	3%	5%

**Local Intakes by Subject Matter**



**Local Intakes by Protected Class**  
(More than one category may be claimed)

Residents who filed complaints directly with the State, (thereby bypassing the local office) predominantly claimed to be victims of employment discrimination. This trend may be explained by the fact that residents generally have a better understanding of their employment rights due to the presence of mandated trainings and notices in the workplace, which for the most part, direct potential complainants to a state or federal agency if attempts to resolve the matter internally have failed.

On the other hand, residents seeking assistance from OHR are more likely to need and/or take advantage of additional protected areas under the law. For example, OHR sees a much larger share of housing and public accommodation intakes compared to State proportions. It may be important to note that OHR delivers a host of fair housing programs and trainings each year which may account for this trend. The larger share of public accommodation inquiries may be due to the fact that the OHR office is centrally located in Ithaca’s downtown along with many places of public accommodation, making it convenient for residents to immediately report to OHR what they believe to be a discriminatory act.

\*SDHR does not share information with OHR related to its processing and investigation of ongoing discrimination complaints arising in Tompkins County.