

TOMPKINS COUNTY SHERIFF'S OFFICE



2019 & 2020

ANNUAL REPORT



Honor, Pride, Integrity



Our motto is more than just a saying. These words describe how we have decided to represent ourselves in the performance of our duties. These three words hold so much value to us that we have chosen to wear them on our sleeve. They provide reassurance to those that come into our presence, and serve as a constant reminder for us.

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A Letter From Your Sheriff

Dear Tompkins County Community,

I am extremely proud to present my annual report combining the first two years of my first four-year term as your Sheriff. The men and women of the Sheriff's Office have worked tirelessly to create a Sheriff's Office that serves all members of our community with honor, pride, and integrity. I could not have achieved what I have without their dedication and support.

Our most notable achievements include:

- The removal of ghost lettering and the blacked-out appearance of our patrol fleet
- The implementation of less-military appearing uniforms
- An increase in training in the areas of de-escalation, crisis response, and fair & equitable policing
- 95% completion of agency policies required to meet the standards set by the NYS Law Enforcement Accreditation Program
- The creation of policies beyond accreditation standards, to include: Immigration Enforcement, Duty to Intervene, Equitable Policing, Interactions with Transgender & Gender Non-Conforming Persons, and Responding to Incidents Involving Emotionally Disturbed Persons
- More diverse hiring practices coupled with more stringent background investigations
- An enhanced body-cam program to include in-car cameras and regular supervisory review
- A drastic reduction in overtime expenditures with no decrease in services
- A new K9 unit
- Our first Bicycle Patrol program
- Increased community engagement efforts to include 111 visits to area schools in 2019
- Online publication of our policies, use of force statistics, and our personnel complaint procedures (in 11 different languages). We also have an online form for the community to recommend a new policy or a change to an existing one.
- The creation of a satellite office in the Town of Enfield to increase patrol response to the western portion of our county.

I am humbled to serve as your Sheriff and I look forward to continuing the great work you have elected me to do. Thank you.

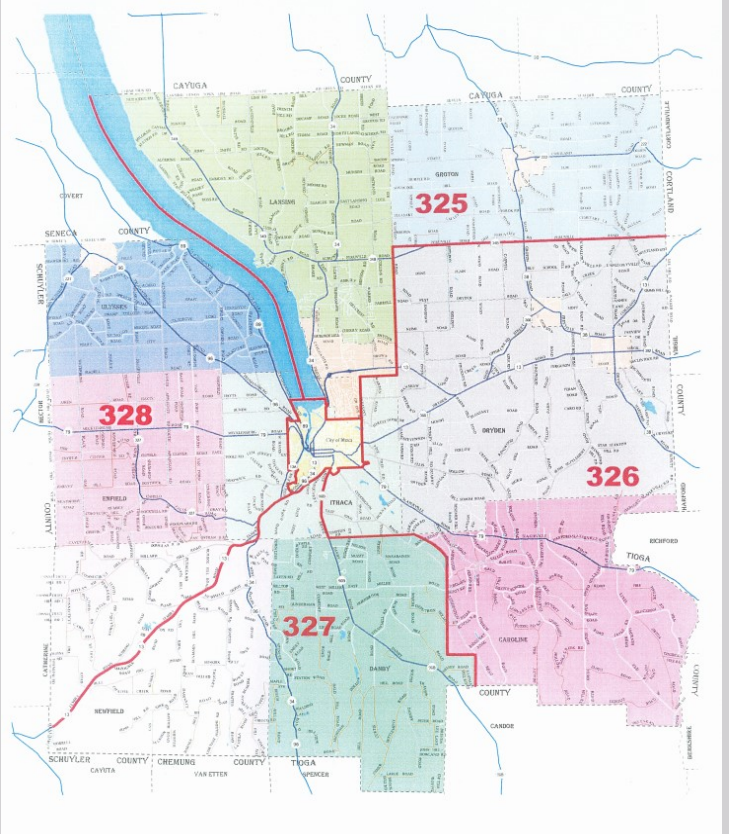
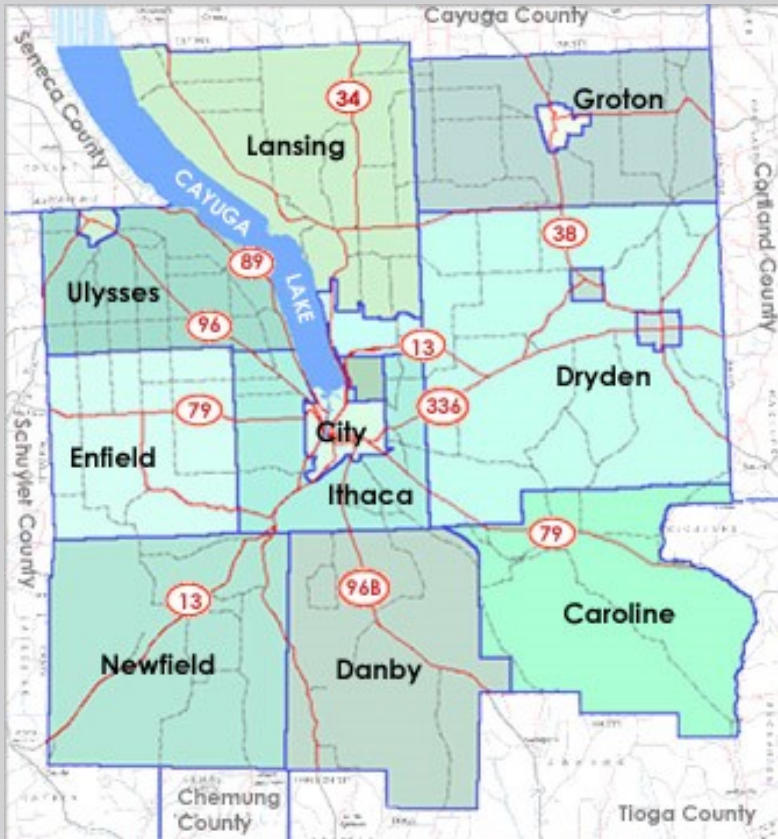
Derek Osborne

Derek R. Osborne

Tompkins County Sheriff

General Information

Tompkins County encompasses 492 square miles and has a resident population of approximately 102,180.



The county has nine towns, one city, and six villages. The Sheriff's Office has jurisdiction for Tompkins County entirely including assisting the Ithaca Police Department and four village Police Departments when needed. During 2019 and 2020, the Sheriff's Office was called 1,873 times to assist other police agencies.

It is mandated by the State of New York for the Sheriff's Office to be structured by specific divisions:

- ◇ Civil / Records
- ◇ Road Patrol
- ◇ Corrections

Executive Administration

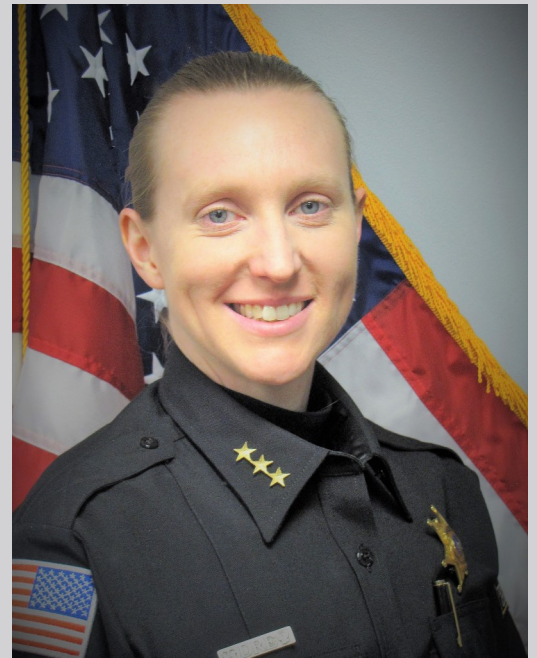


Sheriff Derek Osborne became Tompkins County's Sheriff on January 01, 2019. In 1995, he had started as a patrol officer for the City of Cortland and later transferred to the Tompkins County Sheriff's Office in 2001. Between 2001 and 2015, Sheriff Osborne worked diligently to raise his rank from Deputy Sheriff, to Investigator, Senior Investigator, Captain, and to Undersheriff just before retiring. In 2007, he attended the FBI National Academy.

Since his retirement, he worked with federal prison inmates in a community reintegration program in preparation for their release. He also worked with a large financial institution in the areas of security, disaster management, and business continuity planning. For the last two years, Sheriff Osborne has served all people of Tompkins County with honor, pride, and integrity.

Undersheriff Jennifer Olin was appointed by Sheriff Osborne because she possesses the experience, talent, and energy needed to support his goals as Sheriff. Undersheriff Olin began her interest in law enforcement by obtaining an associate's degree in Criminal Justice at Tompkins Cortland Community College. From there, she transferred to Wells College and completed her bachelor's degree in Sociology/Anthropology. She then began her law enforcement career as a Police Officer with the NYS University Police at Cortland. During her career she has obtained several certifications to include, but not limited to, Accreditation Manager, Domestic Violence Instructor, Drug Recognition Expert, Field Training Officer, Rape Aggression Defense Instructor, and a member of the Emotionally Disturbed Persons Response Team.

While working overnights, she continued her education by obtaining her master's degree in Criminal Justice Administration from Keuka College. She also obtained her certification through Northwestern University in Supervision of Police Personnel. Undersheriff Olin departed from the NYS University Police as a Lieutenant to join Sheriff Osborne's administration. During her law enforcement career, she has also served as a Police Officer for the City of Ithaca and Village of Homer.



Roll Call

Executive Assistant



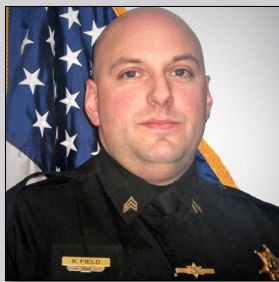
A. Rackl

Civil Division



Lt. J. Zigenfus

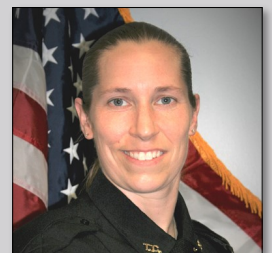
Criminal Investigations Division



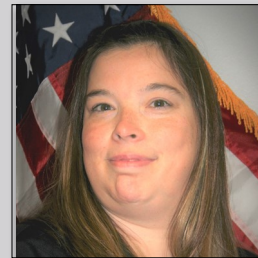
Lt. K. Field



Sr. Civil Clerk
M. Manning



Civil Dep.
J. Pier



Civil Clerk
A. Emeno



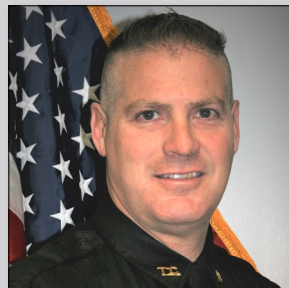
Civil Clerk
B. Mason



Inv.
K. Cowen



Inv.
J. Federation



Inv.
C. Bernhardt



Inv.
T. Rumsey



Dep.
D. Caulkins

Corrections Division



Capt. R. Bunce



Sgt.
Butcher



Sgt.
Bomysoad



Sgt.
DeMatteo



Sgt.
Haines



Sgt.
Hogan



Sgt.
Rainbow



C/O Allard



C/O Alpert



C/O Barrett



C/O Bowles



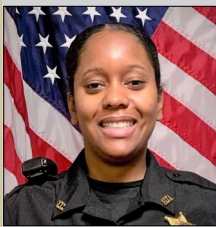
C/O Bradley



C/O Case



C/O Day



C/O Dinkins



C/O Victor



C/O English



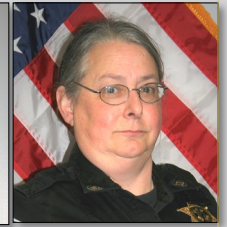
C/O Ganascioli



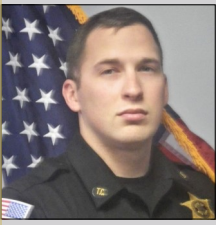
C/O Hall



C/O Haney



C/O Lansdowne



C/O Lauper



C/O Lavore



C/O Lee



C/O McMahon



C/O H.Potter



C/O J.Potter



C/O S.Potter



C/O Powers



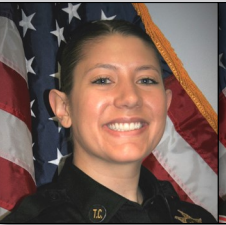
C/O Pyhtila



C/O Schlee



C/O R.Schramm



C/O K.Schramm



C/O Schulze



C/O Sornberger

Corrections Division



C/O Thomas C/O B.Tompkins C/O N.Tompkins C/O Yon

Corrections Division Medical Team



B. Towner RN J. Bezergainian
Psychiatrist J. Pietraz
Forensic Counselor



M. Ike
Head Cook C. Kellogg
Cook F. Vanderzee
Cook

Corrections Division Cooks

Promotions

February 11, 2019 –	Lieutenant Kyle Koskinen
February 11, 2019 –	Lieutenant Jeremy Zigenfus
February 18, 2019 –	Road Sergeant Rick Smith
November 01, 2019 –	Lieutenant Ken Field
November 14, 2019 –	Road Sergeant Marc Ninivaggi
November 29, 2020 –	Corrections Sergeant Robert Butcher



Retirements

September 29, 2019 –	Deputy James Rolfe (Part-Time)
October 31, 2019 –	Senior Investigator Jody Coombs
November 16, 2019 –	Corrections Officer Donald Byrd
February 13, 2020 –	Deputy Aaron Thompson
March 25, 2020 –	Corrections Officer Dean Smith
July 26, 2020 –	Corrections Officer Nate Tompkins
August 28, 2020 –	Investigator Timothy Rumsey
October 20, 2020 –	Corrections Sergeant Patrick Masters
October 30, 2020 –	Deputy Eric Sharpsteen

Officer Recruitment

Hiring police officers and corrections officers is a recognized challenge nation-wide with most agencies struggling to fill their ranks. It takes approximately 18 months to complete the hiring process. This includes testing all the way through completion of the academy and field training. The Tompkins County Sheriff's Office established hiring strategies that expedited the hiring process but did not decrease the quality of hires. Vacant and retirement positions were filled by targeting lateral transfers. This helped skip the academy and longer training process while saving money on budget expenses.

New Team Members

- **Sheriff Deputy Sotir—Lateral**
- **Sheriff Deputy Manuel—Lateral**
- **Sheriff Deputy Owen—Lateral**
- **Sheriff Deputy Street**
- **Sheriff Deputy Messmer—Lateral**
- **Sheriff Deputy Montesano—Lateral**
- **Corrections Officer Lauper**
- **Corrections Officer Yon**
- **Corrections Officer Lee**
- **Corrections Officer H. Potter**
- **Corrections Officer Schlee**
- **Corrections Officer Alpert**
- **Corrections Officer Dinkins**
- **Corrections Officer English**
- **Nurse Towner**

Training

The training focus has shifted to cultural competency and crisis response techniques. Sheriff Osborne has made it a goal to host more trainings so that all law enforcement agencies within the county have the opportunity to attend.

October 8th & 9th, 2019—Fair and Impartial Policing: Presented by Fair and Impartial Policing LLC; Hosted by the Tompkins County Sheriff's Office

The US Department of Justice funded the development of a curriculum for patrol officers that reflects the Fair & Impartial Policing perspective. This training helps the patrol officer to: Understand that even people with The best intentions have biases; understand how implicit biases impact what we perceive/see and can (unless prevented) impact what we do; understand that fair and impartial policing leads to effective policing; Use tools that help him/her (1) recognize his/her conscious and implicit biases, and (2) implement "controlled" (unbiased) behavioral responses.

October 20th & 21st, 2021—Crisis Response: De-Escalation Skills for Law Enforcement: Presented by Silver State Consulting LLC; Hosted by the Tompkins County Sheriff's Office

De-escalation skills and techniques are the cornerstone to crisis resolution. Learn the social, behavioral, legal, ethical, and tactical considerations intended to de-escalate a situation or prevent escalation into an undesirable confrontation. Additionally, understand the methods to solicit and obtain cooperation from a potentially uncooperative but non-threatening subject.



**Tompkins County
Sheriff's Office
779 Warren Road
Ithaca, NY 14850**

Hosting two (2) important training sessions:

October
20th

OR

October
21st

Crisis Response: De-Escalation Skills for LE

De-Escalation skills and techniques are the cornerstone to crisis resolution. Learn the social, behavioral, legal, ethical, and tactical considerations intended to de-escalate a situation or prevent escalation into an undesirable confrontation. Additionally, understand the methods to solicit and obtain cooperation from a potentially uncooperative but non-threatening subject.

CLICK HERE TO REGISTER

SilverStateConsulting.com
800.711.5071 • Info@SilverStateConsulting.net

 **SILVER STATE**
CONSULTING GROUP LLC

Promoting Fair & Impartial Public Safety: A Science-Based Perspective



TRAINING INFORMATION

The US Department of Justice funded the development of a curriculum for recruits and patrol officers that reflects the Fair & Impartial Policing perspective.

The 8-hour training helps the recruit and patrol officer to:

- Understand that even people with the best intentions have biases;
- Understand how implicit biases impact what we *perceive/see* and can (unless prevented) impact what we do;
- Understand that fair and impartial policing leads to *effective* policing;
- Use tools that help him/her (1) recognize his/her conscious and implicit biases, and (2) implement "controlled" (unbiased) behavioral responses.

The Tompkins County Sheriff's Office will be hosting 2 sessions of the Fair & Impartial Policing course on **October 8th and 9th, 2019 from 8:30am to 4:30pm**. This will be held at:

The Tompkins County Health Department
The Rice Conference Room
55 Brown Road
Ithaca, NY 14850

Please complete the attached registration form and return it via e-mail to:
ARACKL@tompkins-co.org

Please remit payment in the form of check or cash, with name of registered person/department, to:

Tompkins County Sheriff's Office
Attention: Training Registration
779 Warren Road
Ithaca, NY 14850



Training

Other main focus of trainings include, but are not limited to:

- ◇ **Mental Health First Aid for Public Safety** - Identify, understand, and respond to signs of mental illnesses and substance abuse disorders
- ◇ **Conflict Management for Law Enforcement Professionals** - Conflict prevention, de-escalation, and crisis intervention tactics
- ◇ **SAFETALK: Suicide Alertness for Everyone** - Recognize a person with thoughts of suicide and connect them with resources
- ◇ **Law Enforcement Training Directors Association of NY State Conference** - Reinforcing skills-based training, de-escalation, contemporary legal issues for police trainers, practical applications of behavioral science, and use of force training
- ◇ **ASIST Workshop** - Training in suicide prevention skills
- ◇ **Effectively Responding to Emotional Crisis** - Recognizing emotional distress and de-escalate emotional charged situations
- ◇ **Crisis/Hostage Level 1** - Training to mitigate threats involving barricaded subjects, suicidal subjects, hostage takers, and anyone presenting behaviors associated with homicide or suicide by cop
- ◇ **Transgender Mindfulness & Equity Training for Employees** - Training on language of transgender identities and communities, practicing pronouns, interrupting implicit bias, becoming pro-transgender accomplices
- ◇ **Disability Awareness Training for Law Enforcement** - Training and education on disabilities while enhancing etiquette and interaction skills

Disability Awareness Training for Law Enforcement

The New York State Division of Criminal Justice Services, Office of Public Safety and the Niagara University First Responders Disability Awareness Training Office are pleased to announce a series of "Disability Awareness Training for Law Enforcement" train the trainer courses. Two-day training sessions will be offered in:

Erie County – January 7 – 8, 2020
Montgomery County – February 25 – 26, 2020
Westchester County – February 27 – 28, 2020

The ability to respond to individuals with disabilities has posed varying challenges to police officers across the country. High profile cases have exposed the need for more involved awareness and education regarding the characteristics and challenges some individuals pose. As the population increases and more individuals are active in the community, the need to ensure accurate and appropriate response is critical. Studies show that 50-80% of an officer's encounters are with an individual with a disability while individuals with disabilities are seven times more the victim of a crime.

This presentation brings together an education on disabilities while enhancing sensitivity. Included in this are disabilities defined and appropriate response, characteristics and how to identify disabilities, the role of caregivers and service providers, candid video instruction, federal and municipality roles and responsibilities, the perspective of the disability community, victimization, challenging scenarios and behaviors and how to address them, current trends and topics, the Americans with Disabilities Act, and etiquette and interaction skills. An extensive amount of resources will also be provided.


Course Objectives/Topics Covered:

- Disabilities defined specific to law enforcement
- Progressive approaches to addressing emergency situations
- Challenging behaviors and responsiveness
- Victimization and the disabled
- Service provision and supports and how to develop a collaborative relationship
- Emergency services-Service provider collaboration
- Municipality role and responsibility
- Proper etiquette and interaction skills

Tompkins County Youth Services Dept presents:

Talking Gay...Lesbian, Bisexual, Transgender, Queer/Questioning, Intersex, and Asexual Issues: A Primer for the Human Services

Dr. Edward A. Mainzer is a NYS Licensed Mental Health Counselor who holds master's degrees in history and counseling and a doctorate in education. He has worked for over 40 years in educational settings in a wide variety of roles. His professional memberships include the Association for Lesbian, Gay, Bisexual, and Transgender Issues in Counseling.




This workshop provides an introduction, allowing human service providers at multiple levels of expertise an opportunity to expand their vocabularies, clarify their understandings, consider what best practices they already incorporate in their work and identify areas for further growth.

tompkinscountyny.gov/youth for a full description.

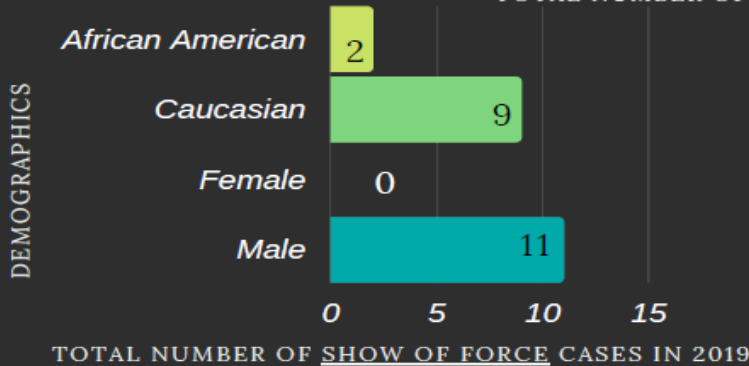
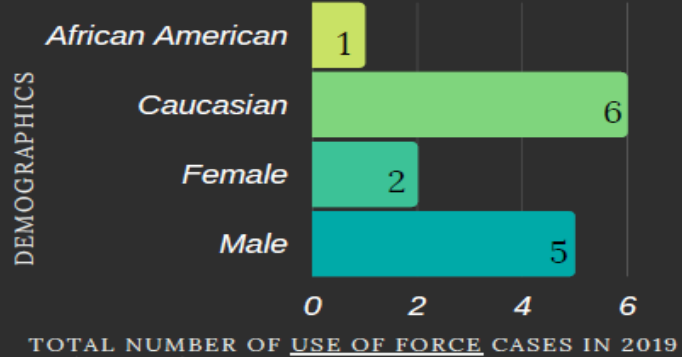
**Thursday
November 14, 2019
9:00 to 11:30 a.m.
Hotel Ithaca
222 S. Cayuga St.**

REGISTRATION REQUIRED:
Contact Theresa Albert @ 607-274-5310
or talbert@tompkins-co.org no later than November 5th.



Use of Force 2019

A TOTAL OF 18 CASES IN 2019



ZERO USE OF LETHAL FORCE

BUT WHAT DOES THAT MEAN?

WE HAD **14,479** TOTAL CALLS FOR SERVICE IN 2019.

.12%

IN 2019, USE OF FORCE OR SHOW OF FORCE WAS UTILIZED DURING .12% OF ALL CALLS FOR SERVICE.

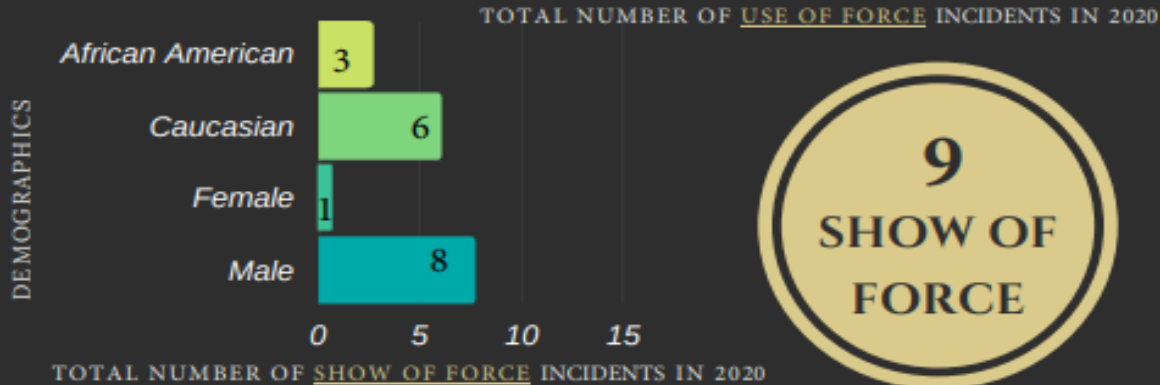
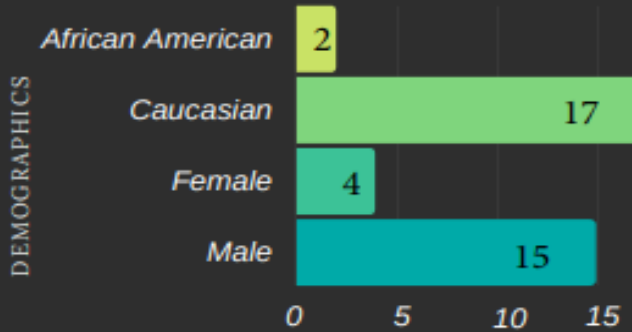
TOTAL ARRESTS FOR 2019: **554**

3.2%

USE OF FORCE OR SHOW OF FORCE WAS UTILIZED 3.2% OF THE TIME FOR ARRESTS MADE IN 2019.

A TOTAL OF 28 INCIDENTS IN 2020

19
USE OF
FORCE



9
SHOW OF
FORCE

ZERO USE OF LETHAL FORCE

BUT WHAT DOES THAT MEAN?

WE HAD **14,540** TOTAL CALLS FOR SERVICE IN 2020.

.19%

IN 2020, USE OF FORCE OR SHOW OF FORCE WAS UTILIZED DURING .19% OF ALL CALLS FOR SERVICE.

TOTAL ARRESTS FOR 2020:

497

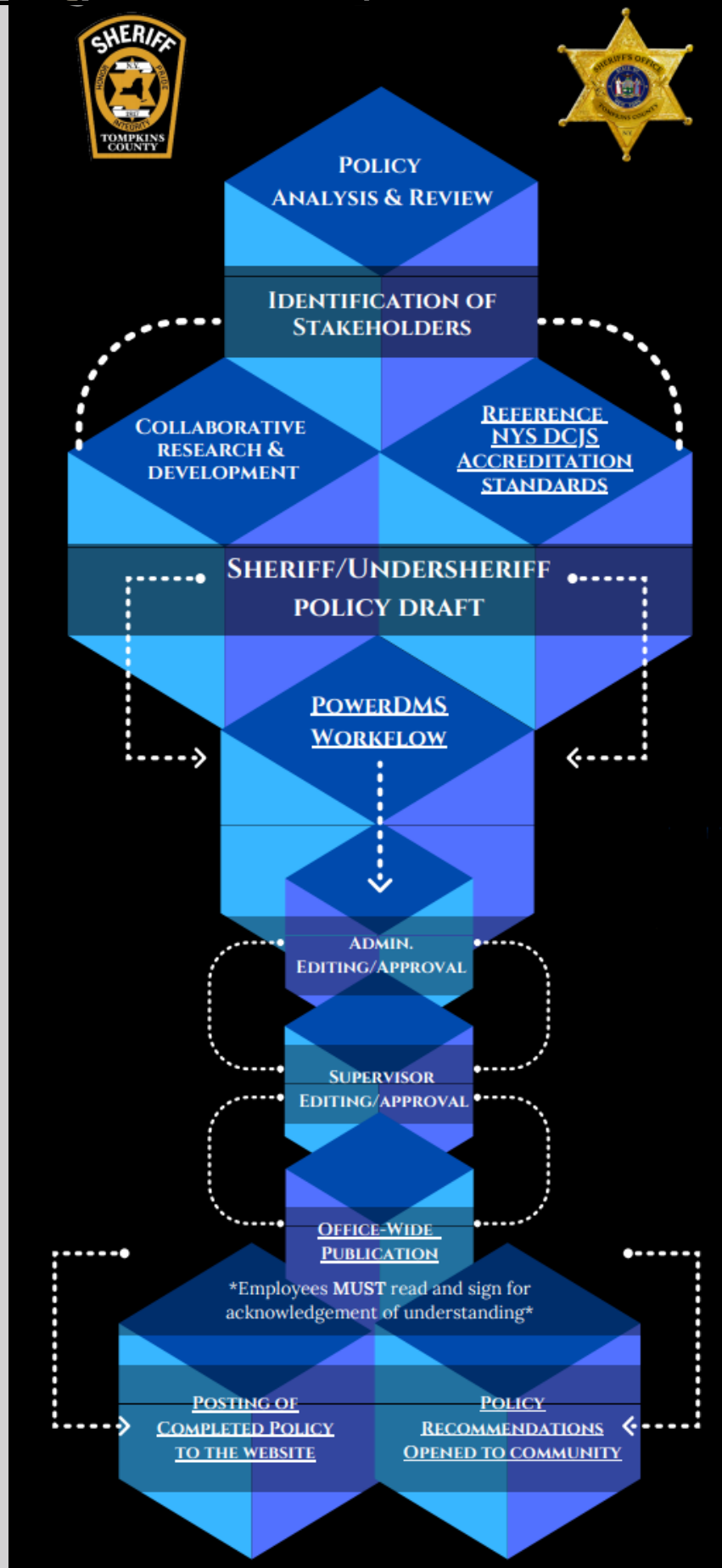
5.0%

USE OF FORCE OR SHOW OF FORCE WAS UTILIZED 5.0% OF THE TIME FOR ARRESTS MADE IN 2020.

* In 3 use of force incidents the subject was not arrested.

Use of Force 2020

Policy Development Process



Key Policies

All Tompkins County Policies are new since January 1, 2019 and are available on our website. We also added an online policy suggestion form to our website that allows community members to give suggestions on new policies or changes to existing ones. The Tompkins County Sheriff's Office goal is to be 90% complete with NYS Accreditation Process (Policies matching best known practices).

Sheriff's Office enacts policy for interactions with trans community

By ohtadmin | on June 26, 2019

By Jessica Wickham, Tompkins Weekly



Undersheriff Jennifer K. Olin (left) and Sheriff Derek Osborne (right) helped to create a new policy outlining proper procedures for respectful interactions with LGBTQ people.

The Tompkins County Sheriff's Office recently passed a policy outlining the guidelines for officer interaction with transgender people, which focuses on respect, accountability and safety for everyone involved.

The policy, which applies specifically to road patrol officers, is the first Tompkins County sheriff policy outlining interactions with transgender people. Effective as of April 3, 2019, the policy is a long time coming, said Sheriff Derek Osborne. It is part of the department's efforts to meet what he sees as a growing need to address transgender interaction with law enforcement in an official manner.

"During my campaign, it became very aware to me that we have certain marginalized community members locally that may feel like they can't approach law enforcement when they need help and they also possibly fear that the interaction they receive from law enforcement will be negative," Osborne said. "So, it was just a step forward in trying to build that relationship."

Undersheriff Jennifer K. Olin drafted the policy, modeling it off the transgender interaction policy of the SUNY system. The drafted policy was shared with the Advocacy Center and the LGBTQ+ and Workforce Diversity and Inclusion committees in the county legislature, and those stakeholders provided helpful feedback, Olin said.

Creation of Additional Key Policies

- Equitable Policing (G.O. 700)
- Immigration Enforcement (G.O. 719) (do not have jurisdiction)
- Interactions with Transgender and Gender Non-Conforming Persons (G.O. 720)
- Duty to Intervene (G.O. 311)
- Responding to Emotionally Disturbed Persons (G.O. 722)
- Victim & Witness Services (G.O. 504)
- Code of Professional Conduct (G.O. 310)
- Supervisory Review of Body Cam Footage (Within Use of Force Policy G.O. 900)

Duty to Intervene: Sheriff Osborne rolls out policy aimed at misconduct

by Thomas Gierly Pudney June 3, 2020



TOMPKINS COUNTY, N.Y. — The Tompkins County Sheriff's Office announced on Tuesday the introduction of a new policy requiring officers to intervene when a colleague breaks protocol.

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Vital information and top headlines delivered directly to your Email inbox

Your email address

brought to you by Tompkins Trust Company

Sign up

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Search ...

Sort by Relevance

Policies can be found at:

<https://www2.tompkinscountyny.gov/sheriff/rpofficepolicies>

Online Policy Suggestion form can be found at:

<https://form.jotform.com/201665504712147>

NYS Accreditation

Accreditation is a progressive and contemporary way of helping police agencies evaluate and improve their overall performance. It provides formal recognition that an organization meets or exceeds general expectations of quality in the field. Accreditation acknowledges the implementation of policies that are conceptually sound and operationally effective.

The four principle goals of this New York State program are:

- 1) To increase the effectiveness and efficiency of law enforcement agencies utilizing existing personnel, equipment and facilities to the extent possible
- 2) To promote increased cooperation and coordination among law enforcement agencies and other agencies of the criminal justice services
- 3) To ensure the appropriate training of law enforcement personnel
- 4) To promote public confidence in law enforcement agencies



Tompkins County Sheriff's Office is working diligently to make sure our office passes and becomes an accredited agency. With thorough research, new policy developments, and proper training, we feel that we can establish accreditation in the upcoming 2021-2022 years.

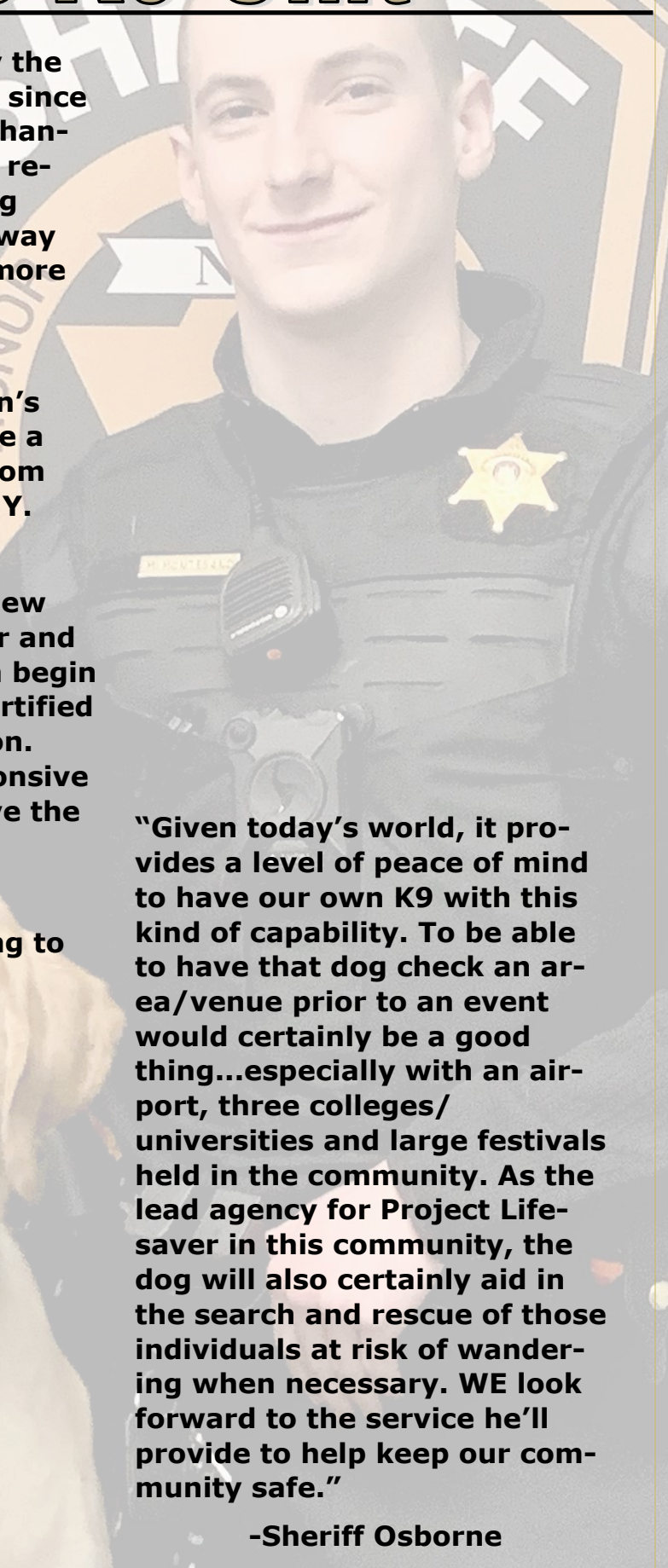
Meet the K9 Unit

In October 2020, K9 Odee was retired by the Tompkins County Sheriff's Office. He has since been living out his days happily with his handler, Sgt. Ninivaggi, and family. After his retirement and assessment of programming needs, TCSO has decided to shift focus away from narcotics/patrol enforcement to a more community-oriented service canine.

Thanks to a generous donation from Sean's K9, TCSO was able to locate and purchase a 1.5 year old yellow Labrador Retriever from Homefront Canine, located in Cortland, NY.

With the help of a community vote, the new addition's name became LAKER. K9 Laker and his handler, Deputy Montesano, will both begin the process of becoming dual purpose certified in Search & Rescue / Explosives Detection. TCSO feels these services are more responsive to community needs, and will better serve the community moving forward.

K9 Laker and Deputy Montesano are going to make a great team!!



"Given today's world, it provides a level of peace of mind to have our own K9 with this kind of capability. To be able to have that dog check an area/venue prior to an event would certainly be a good thing...especially with an airport, three colleges/universities and large festivals held in the community. As the lead agency for Project Life-saver in this community, the dog will also certainly aid in the search and rescue of those individuals at risk of wandering when necessary. WE look forward to the service he'll provide to help keep our community safe."

-Sheriff Osborne

Snowmobile / ATV / UTV Unit

Snowmobile Deputies patrol hundreds of miles of snowmobile trails in Tompkins County. Each Snowmobile Deputy is trained in areas of:

- Accident Investigation & Reconstruction
- Patrol Operations
- Ice Rescue
- Snowmobile Handling & Crash Avoidance
- Snowmobile Law
- Noise Enforcement
- Survival Skills



Just like the snowmobiles, the Tompkins County Sheriff's Office ATV and UTV is used as a rescue vehicle for off-road accidents and other types of rescue operations. Thanks to the Triad Foundation Inc. and Jason Sokoloff's donations, we were able to fund the new UTV.



T.C.S.O. SNOWMOBILE PATROL

January & February 2019



DEPUTY GULINI & INVESTIGATOR COWEN
PATROLLING THE HIKING AREAS OF TOMPKINS COUNTY

Navigation



The Marine Patrol unit focuses on boater safety and enforces navigation law. The Sheriff's boat is also used for search and rescue operations and investigating crimes. This unit is partially funded by New York State to help offset the cost to the Sheriff's Office.

A Marine Patrol Deputy is required to attend two 40 hour intensive Marine training courses. Currently, the Tompkins County Sheriff's Office has 10 officers certified in Marine Patrol. These Deputies work as law enforcement Deputies year round, and are assigned to the boat patrol less than 75% of the time.

Our Marine Patrol focuses on the southeaster part of Cayuga Lake (Tompkins County) to ensure a safe, fun, and enjoyable experience for everyone. You can find our 2004 Wellcraft Sheriff's boat on the water during weekends and holidays from Memorial Day into September.

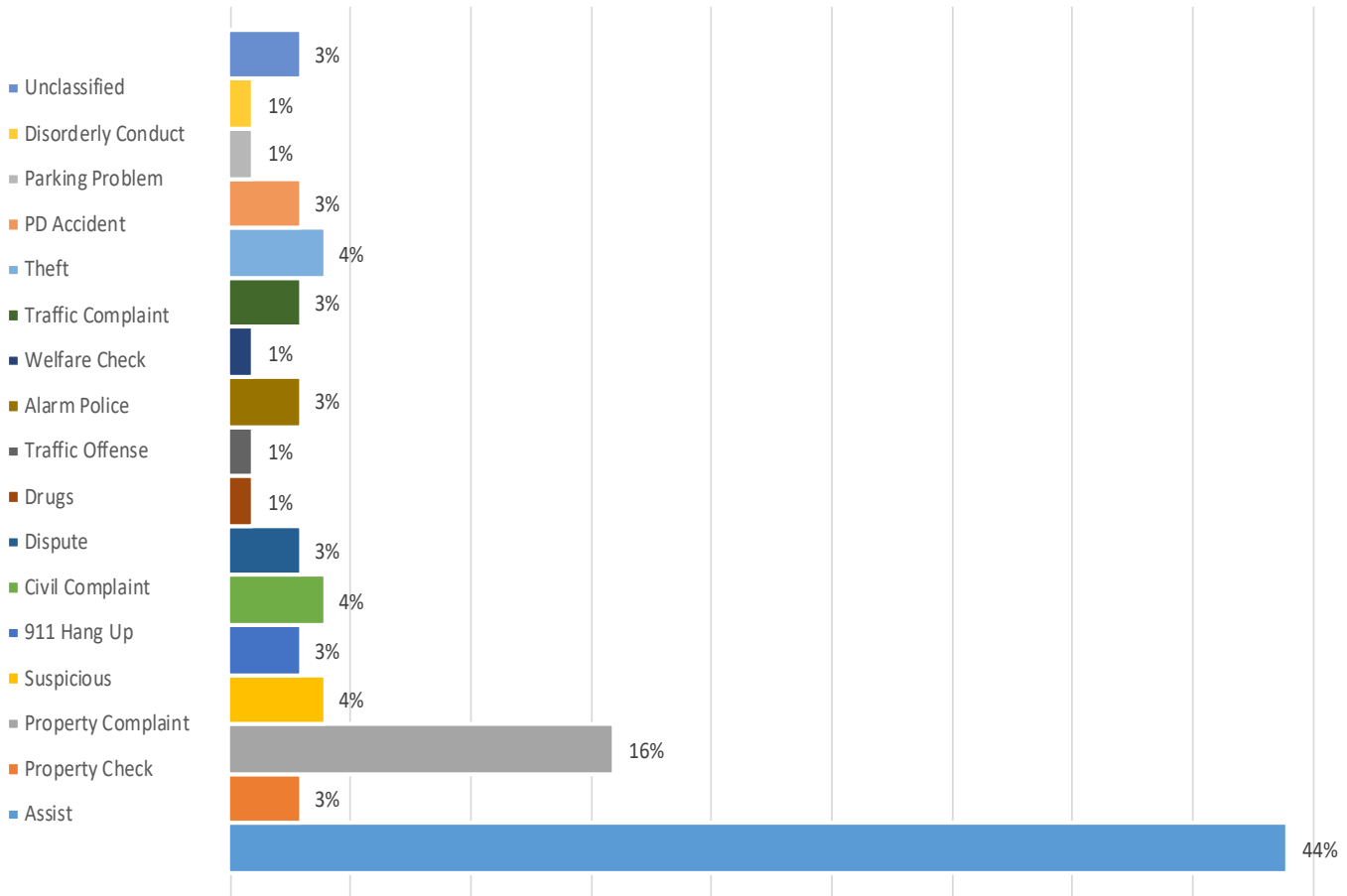
Navigation Law	Citations/ Arrests	Warnings
Insufficient Throwable PFD	2	4
Visual Distress Signals	0	7
Navigation Rules	0	1
Reckless Operation/Speed	0	4
Registration Violations	4	4

Total Hours of Marine Law Enforcement	961
Man Hours Aboard Vessels	384
Man hours - Non Patrol	361
Search and Rescues Conducted	4
# of Vessel/Person Assists	8
Total Vessel Inspections	16
On Water Inspections	15
Launch Sites/Marina Inspections	1

Airport Security

The Tompkins County Sheriff's Office provides 16 hour daily coverage to the Ithaca Tompkins Regional Airport, as part of the requirements set forth by the Department of Homeland Security. We have four part-time Sheriff Deputies that assist Transportation Security Administration (TSA) with overall airport security.

2019 & 2020 Response Calls



C.N.T. (Crisis Negotiation Team)



The Crisis Negotiation Team (CNT) consists of 14 members who's goal is to save lives and resolve crisis incidents while attempting to avoid unnecessary risk to officers, citizens, victims, and subjects, through verbal communications and de-escalation. Members are from local agencies and mental health within Tompkins County. The team has one group training a month which equals to more than 190 hours of training. The following are just some of many topics that are covered during team trainings:

- Motivational Interviewing
- Arrival Procedures
- Joint scenarios with SWAT and K9 Units
- Active Listening Skills
- Applied Suicide Intervention Skills
- Crisis Management Basic Hostage Negotiations
- Case Studies
- Policy Review
- Intelligence Procedures
- Inadequate Personalities
- Suicide Prevention
- Callout Procedures
- Equipment Familiarization

The Care Compass Network sponsored a Crisis Hostage Negotiation Training for Tompkins County's Crisis Negotiation Team the week of November 11, 2019 in Ithaca, New York. The 40-hour course addressed fundamental tasks of a successful crisis negotiation through communication techniques, recognizing suicidal indicators, assessing immediacy of suicidal intent, and applying certain techniques to best mitigate a crisis situation. The 5-day training exposed participants to a variety of learning exercises, including classroom-led technical skills and scenario-driven skill development.



Crisis/Hostage Level 1 - Training to mitigate threats involving barricaded subjects, suicidal subjects, hostage takers, and anyone presenting behaviors associated with homicide or suicide by cop.

S.W.A.T. (Special Weapons and Tactics)



The S.W.A.T. team is an elite special operations team, specially trained and equipped to respond to critical situations and perform high-risk operations. The Ithaca Police Department S.W.A.T. team was formed in 1998 as a direct result of the tragic death of Investigator Michael Padula , two years prior.

This composed team of 19 members is used to resolve dangerous situations with minimum loss of life or injury; and has proved extremely valuable. Members are normally performing regular duties, but are available for S.W.A.T. calls when needed. Some duties include performing hostage rescues, serving high risk arrest and search warrants, and resolving situations involving barricaded suspects.

Of the 19 members, 5 are officers from the Tompkins County Sheriff's Office

These members are extremely proud of their accomplishments and strive to do their best to provide Ithaca City and Tompkins County with a professional response to dangerous situations.

2019 = 5 call-outs

(4 of these calls were activated by Ithaca City and 1 was activated by Tompkins County)

2020 = 9 call-outs

(7 of these calls were activated by Ithaca City, 1 was activated by Tompkins County, and 1 mutual aid activation occurred outside of Tompkins County Jurisdiction)



Project Lifesaver

Project Lifesaver is the premier search and rescue program operated internationally by public safety agencies, and is strategically designed for “at risk” individuals who are prone to the life threatening behavior of wandering.

The sole mission of the Tompkins County Project Lifesaver Program is to protect the wandering and bring peace of mind to families, caregivers, and communities.

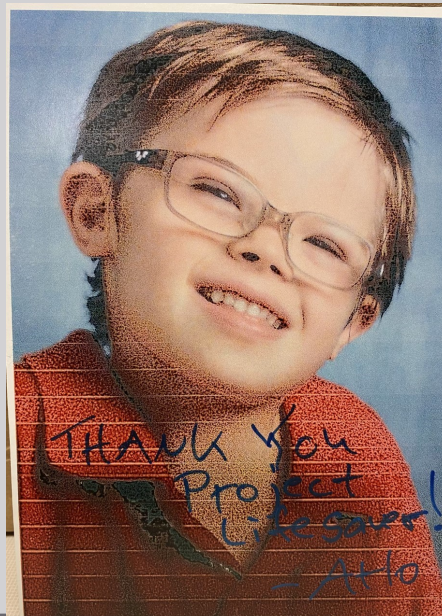
This program allows for timely response to save lives and reduce potential injury for adults and children with the propensity to wander due to a cognitive condition.

Equipment & Maintenance:

- A small transmitter and a band is placed on the wrist or the ankle. The caregiver will take a battery tester with them to assure that the battery is working daily.
- The equipment is waterproof and the band is designed to be cut off
- The battery tester blinks when it is held over the bracelet to assure that it is transmitting
- Personnel will come to your house (or you can come to the office) in 60 days to change the battery and check the band to assure it is in good working order.

In Case of Emergency:

- 911 should be contacted immediately
- A trained tracker will respond to the last known location with special tracking equipment
- The tracking equipment works up to about 1/2 mile in each direction. TCSO has more than one tracking unit to assist with a larger search area.



**Current Number of Clients:
29**

Snapshot: Road Patrol Division

Crime Reporting

NYS Incident-Based Reporting (IBR) Incident-based reporting (IBR) is a streamlined way of submitting a police department's required crime reports. IBR replaces multiple reports with a single monthly computerized submission. Instead of summarizing key events, Incident Based Reporting records specific incident details. If multiple crimes occur during a single incident, they are all reported. DCJS then uses the computer-generated IBR files to classify the crimes into Uniform Crime Reporting (UCR) categories. Below is a 3-year listing that follows the Uniform Crime Reporting classification hierarchy: Murder, Non-Negligent Manslaughter, Negligent Manslaughter, Forcible Rape, Robbery, and so forth.

TOMPKINS CO SHERIFFS OFFICE	2018	2019	2020
Murder and Non-Negligent Manslaughter	0	2	0
Kidnapping/Abduction	1	3	5
Forcible Rape, Sodomy & Fondling	17	17	14
Robbery	4	7	0
Aggravated Assault	12	17	28
Simple Assault	158	175	195
Intimidation	14	69	47
Arson	0	2	1
Burglary/Breaking & Entering	57	54	28
Shoplifting	45	62	36
Theft from a Coin-Operated Mac	0	0	1
Theft from a Building	38	60	49
Theft from a Motor Vehicle	43	29	56
Theft of Motor Vehicle Parts a	0	1	2
All Other Larceny	174	150	141
Motor Vehicle Theft	13	13	22
Counterfeiting/Forgery	11	13	8
Impersonation	19	33	25
Welfare Fraud	1	1	0
Stolen Property Offenses	33	21	23
Destruction/Damage/Vandalism o	99	123	134
Drug/Narcotic Violations	91	92	128
Drug Equipment Violations	8	4	14
Statutory Rape	1	2	2
Pornography/Obscene Material	3	0	0
Weapon Law Violations	9	10	17
Bad Checks	5	8	3
Disorderly Conduct	9	10	14
Driving Under the Influence	112	127	99
Trespass of Real Property	29	30	24

COVID-19 began in the early months of 2020 which resulted in the Tompkins County Sheriff's Office addressing over 112 public health complaints (most of which were in the City of Ithaca).

Snapshot: Road Patrol Division

The Sheriff's Office conducts targeted vehicle and traffic enforcement like driving while intoxicated, seat belt, and distracted driving (texting and cell phone) violations. The funding for these programs is received through grants from the Governor's Traffic Safety Committee and Stop DWI. In 2019 and 2020, the Sheriff's Office also made a concerted effort to partner with the NYS Commercial Vehicle Unit, NYS DOT, and other local police agencies to target commercial vehicle violations.

TOMPKINS COUNTY SHERIFF (NCIC 05400) Police-Reported Fatal and Personal Injury Crashes and Selected Tickets Issued 2015 - Preliminary 2020

	2015	2016	2017	2018	2019	5 Year Average 2015-2019	Preliminary 2020
TOTAL POLICE-REPORTED CRASHES	631	612	551	610	816	644	541
FATAL CRASHES	9	4	4	2	4	5	4
PERSONAL INJURY CRASHES	141	153	119	153	131	139	78
FATAL & PI CRASHES	150	157	123	155	135	144	82
TOTAL VTL TICKETS	2,457	2,458	1,894	1,393	1,676	1,976	1,281
SPEEDING	346	334	252	113	200	249	148
AGGRESSIVE DRIVING*	479	484	299	299	271	366	146
SEAT BELT & CHILD RESTRAINT	50	22	14	31	33	30	7
CELL PHONE	33	17	9	6	44	22	4
TEXTING	6	4	10	8	7	7	2

Source: All data were obtained from the NYS Department of Motor Vehicles and compiled by the Institute for Traffic Safety Management and Research: January 2021

*Aggressive Driving includes tickets from the following categories: Failure to Yield ROW, Following Too Closely, Unsafe Lane Change, and Disobeyed Traffic Control Device



Snapshot: Civil Division

The Civil Division is a state mandated function of the Tompkins County Sheriff's Office. Its main responsibility is preparation and service of civil process. Service of process is used to give notice of the commencement of a legal action or proceeding. Failure to give notice could impair or prejudice someone's rights. A fee is charged for service and providing proof's of service. The Civil division also executes court orders such as Warrants of Eviction, Civil Arrest Warrants, and Orders of Seizure.

Civil Papers Service Statistics:

Civil Process: 590
 Eviction: 57
 Income and Property Execution: 322
 Orders: 321
TOTAL SERVICES: 1,290

Financial Statistics:

Funds Received and Processed:
 \$723,993.40
 Revenue Remitted to County:
 \$56,935.80

The Civil Division processes all new pistol permit applications, duplicate permits, amendments to permits, dealer and gunsmith applications for Tompkins County residents under New York State Laws. Following the completion of an application and criminal background checks, final approval or denial of a permit and purchasing amendments are the decision of a Tompkins County Court Judge.

Account	Amount	Count	Account	Amount	Count
Card Conversion	\$ 2,070	137	Background Check	\$ 220.00	22
Card Fee	\$ 3,090	607	Fingerprint Fee	\$ 290.00	29
Firearm Acquired	\$ 2,476	1097	Records Fee	\$ 591.75	2277
Firearm Disposed	\$ 324	210	Sheriff's ID	\$ 1,155.00	77
Permit Application	\$ 411	411	TOTAL	\$ 2,256.75	
Permit Dealer New	\$ 13	1			
Permit Dealer Renewal	\$ 20	2			
Permit Duplicate	\$ 8	1			
Permit New	\$ 3,696	284			
TOTAL	\$ 12,108				



Snapshot: Criminal Investigations Division

The Criminal Investigations Division (CID) is responsible for investigating felony level crimes including homicide, robbery, burglary, sex offenses, high level assaults, narcotics violations, and crimes against children. CID is responsible for all crime scene processing, photography, and forensic evidence gathering and handling.

Major Cases:

- 60 year-old, Jerrie Gavalchin, of Groton, N.Y. was killed after being struck by a vehicle on Lick Street in the Town of Groton on May 4th, 2020. 43-year-old Jeffrey C. Skinner of Groton struck her on her bicycle with his truck. Skinner was highly intoxicated and was charged with leaving the scene of a personal injury motor vehicle accident, a misdemeanor. He was also charged with vehicular manslaughter in the 1st degree and DWI with a prior conviction within the last 10 years, both Felonies. Skinner was arraigned and released under the supervision of the county's probation department.
- TCSO Deputies responded to a reported shooting incident on Shaffer Road in Newfield on December 7, 2019. The victim was identified as 29-year-old Dejour Xavier Gandy. According to a resident of the home, three black males with face coverings entered the home and confronted the victim with guns drawn. One of the three shot at the victim before all three fled the scene. Investigators are continuing to investigate this homicide while incorporating a \$2500 reward for anyone that comes forward with helpful information regarding the case.
- TCSO Deputies and Ithaca S.W.A.T. responded to a stabbing report in the Hanshaw Village Trailer Park on July 25, 2020. 33-year-old Tyler Rodkey of Ithaca stabbed his girlfriend multiple times in her home and then refused to exit the residence when officers arrived on scene. The woman received life-saving first aid until she was flown to Upstate Medical Center in critical condition. Rodkey was charged with 1st degree assault, Attempted Murder, and Criminal Possession of a Weapon in the Third Degree. Rodkey remains incarcerated in the Tompkins County Jail.
- Remanu Phillips was arrested in October 2019 after a tip was received about an adult having sexual contact with someone under 11 years old. After a brief investigation by TCSO, the charges were found valid. Phillips told law enforcement that the abuse had been going on for more than four months. Phillips was charged with Sexual Abuse in the First Degree and sentenced to 6 months local incarceration with 10 years probation.

Sex Offender Watch Program:

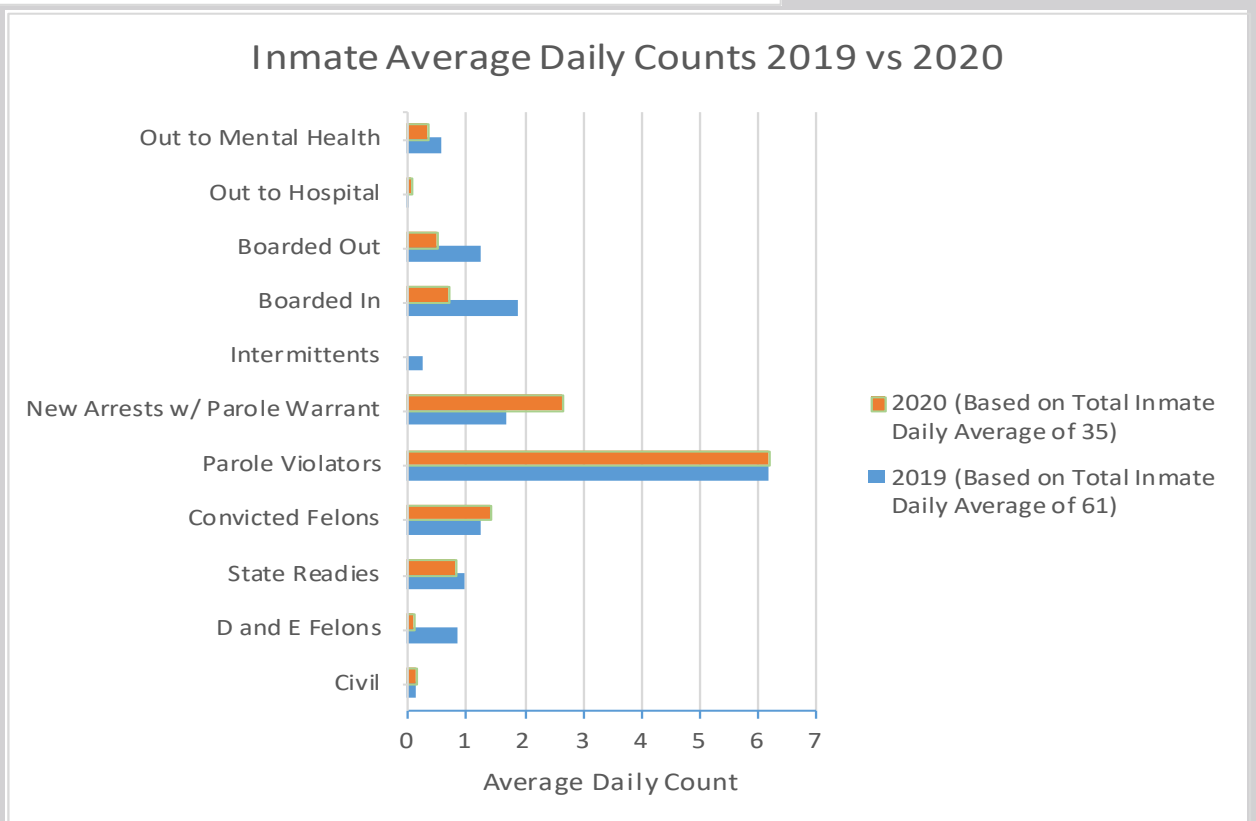
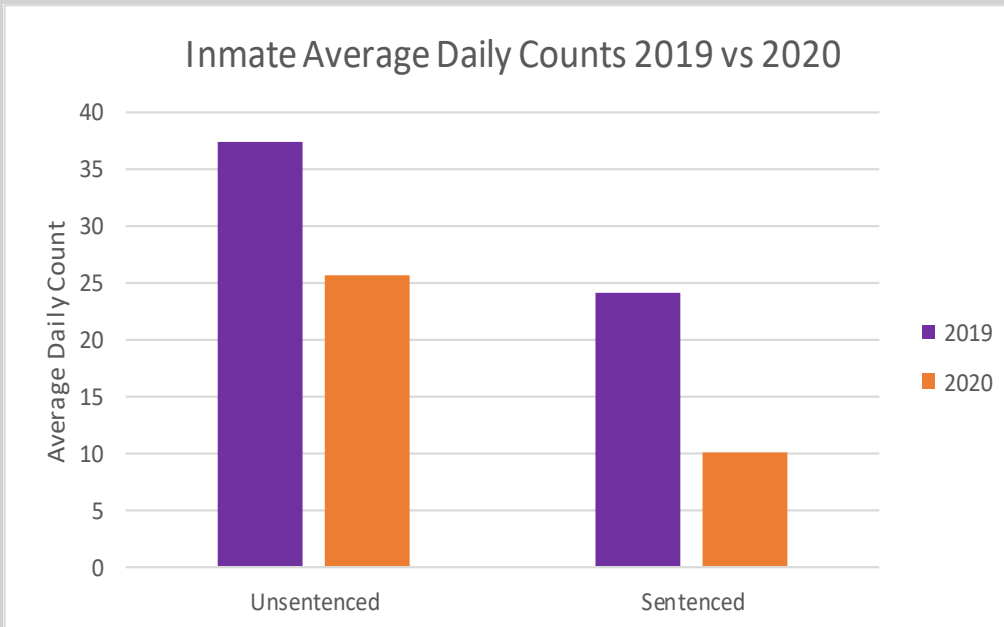
- As of December 31, 2020 there were 230 registered sex offenders

An indictment and/or criminal complaint merely contains allegations. The defendant is presumed innocent unless proven guilty in a court of law.



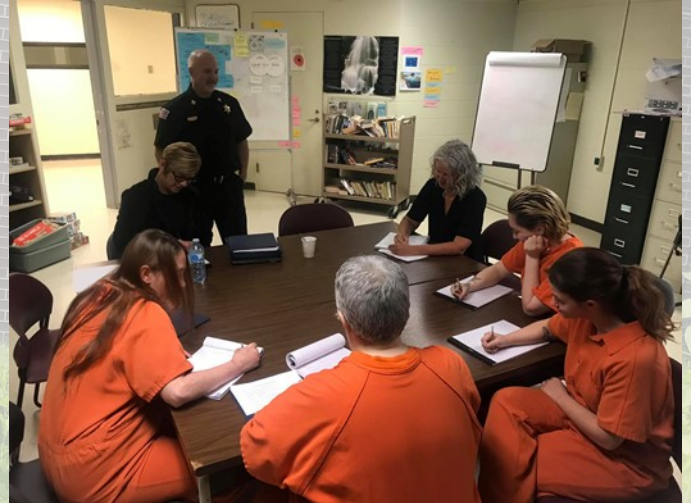
Snapshot: Corrections Division

- Total Admissions 01/01/2019-12/31/2020 = 883
Of these admissions, 699 were Male and 184 were Female
- Total Inmates Boarded Out 01/01/2019-12/31/2020 = 62
These 62 inmates totaled 1,088 days-worth of board-outs.



Advances in Corrections

Although a focus on restoring the lives of crime victims should always be at the forefront of our efforts, the criminal justice system is not served simply through incarceration. If we do not properly curb criminal behavior in a positive and meaningful way, we cannot prevent future victimization. Tompkins County Sheriff's Office has focused its efforts towards criminal lives in order to turn them around and re-integrate them as productive members of society.



The Tompkins County Sheriff's Office: Corrections Division is an 82-bed facility that holds a daily average of 32-40 inmates. The County Alternatives to Incarceration, Bail Reform, and Raise the Age have contributed to a much lower number of incarcerations. In 2019 and 2020, the Corrections Division has introduced many more in-house programs (such as a gardening program), lowered the cost of phone calls, established a Medically Assisted Treatment (MAT) program, and provided our inmates with monitored tablets that let them keep in touch with the outside world via text and video. The tablets also provide access to the KHAN Academy which provides free online courses, lessons, and practices for education purposes. The overall phone costs have been reduced by 50% with the introduction and use of these tablet.



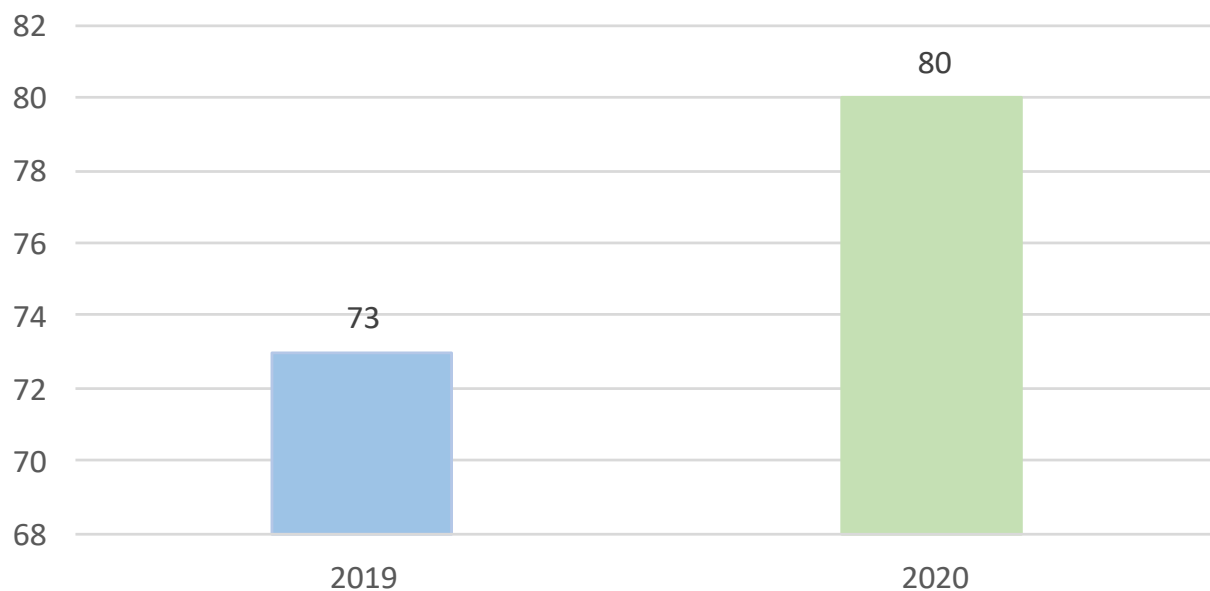
M.A.T. (Medically Assisted Treatment)

Medication-assisted treatment is the use of medications, in combination with counseling and behavioral therapies, to provide a “whole patient” approach to the treatment of substance use disorders. Not only does this program treat substance use disorders, it also sustains recovery and prevents overdose.

M.A.T. is primarily used for the treatment of addiction to opioids such as heroin and prescription pain relievers that contain opiates. The Food and Drug Administration approved medication operates to normalize brain chemistry, block the euphoric effects of alcohol and opioids, relieve physiological cravings, and normalize body functions without the negative and euphoric effects of the substance used.

The Tompkins County Corrections Division introduced the M.A.T. program with the help of grant funding in 2019. The Food and Drug Administration approved an injectable form of buprenorphine to aid in the treatment of people with moderate to severe opiate use disorder called Sublocade. Sublocade is long acting, lasting one month and is injected by a health care professional. Suboxone was also introduced into the Tompkins County M.A.T. program. This form of medication is an oral strip that is taken daily in order to aid in the treatment of people with moderate to severe opiate use disorder. This gives incarcerated persons a choice between a daily medication or a monthly injection.

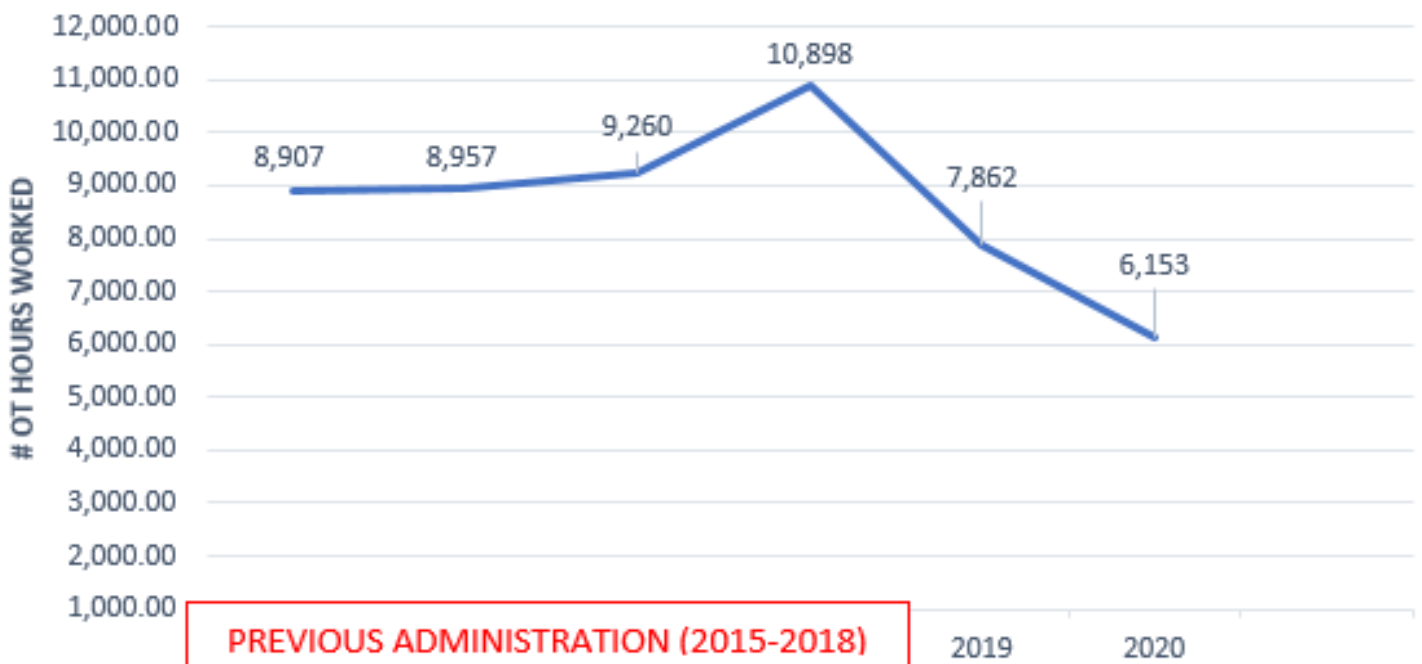
Total Incarcerated Persons in M.A.T. Program
2019 vs. 2020



Financial Information

- Significant reduction in law enforcement overtime hours worked
- No drop in services
- At the lowest ranking pay scale, this has resulted in overtime savings of at least 3,036 hours per year, which equates to approximately \$94,996 in savings for 2019-2020.
- In 2019, the Tompkins County Sheriff's Office managed to save \$125,980 from various budget lines that was returned to the County's general fund.

ANNUAL LAW ENFORCEMENT OVERTIME HOURS WORKED



To assist the County's COVID-19 Pandemic response, the Sheriff's Office was able to allocate \$200,782 back to the County's general fund.

Community Engagement

It is important that the Tompkins County Sheriff's Office be actively engaged with all members of our community. In 2019 and 2020, we began several new community engagement initiatives at the Sheriff's Office to include, Sheriff Sunday Sundaes, Fill the Cruiser, Easter Basket Deliveries, County Champion Award, Coffee with a Cop, Domestic Violence & Breast Cancer Awareness Badges, Honorary Parade Partner, Junior Deputy School Visits, etc.



COFFEE WITH A COP
 LETS FIND OUR COMMON GROUND
 Talk, Share, & Understand

SHERIFF DEREK OSBORNE

UNDERSHERIFF JENNIFER OLIN





New York State Sheriff's Summer Camp



Every year, the New York State Sheriff's Association holds a summer camp for boys and girls between the ages of 9 and 12 who can benefit from positive interaction with Deputy Sheriffs. The camp is for economically challenged children who, because of economic reasons would not have an opportunity to attend a summer camp or enjoy a summer vacation.

Each County Sheriff is given a predetermined number of camper slots. In 2019, the Tompkins County Sheriff's Office was able to send 11 boys and girls to the camp. Due to the COVID-19 pandemic, the Sheriff's Camp was cancelled for the 2020 year but applications remained in place for the 2021 year in the hopes that camp would resume.

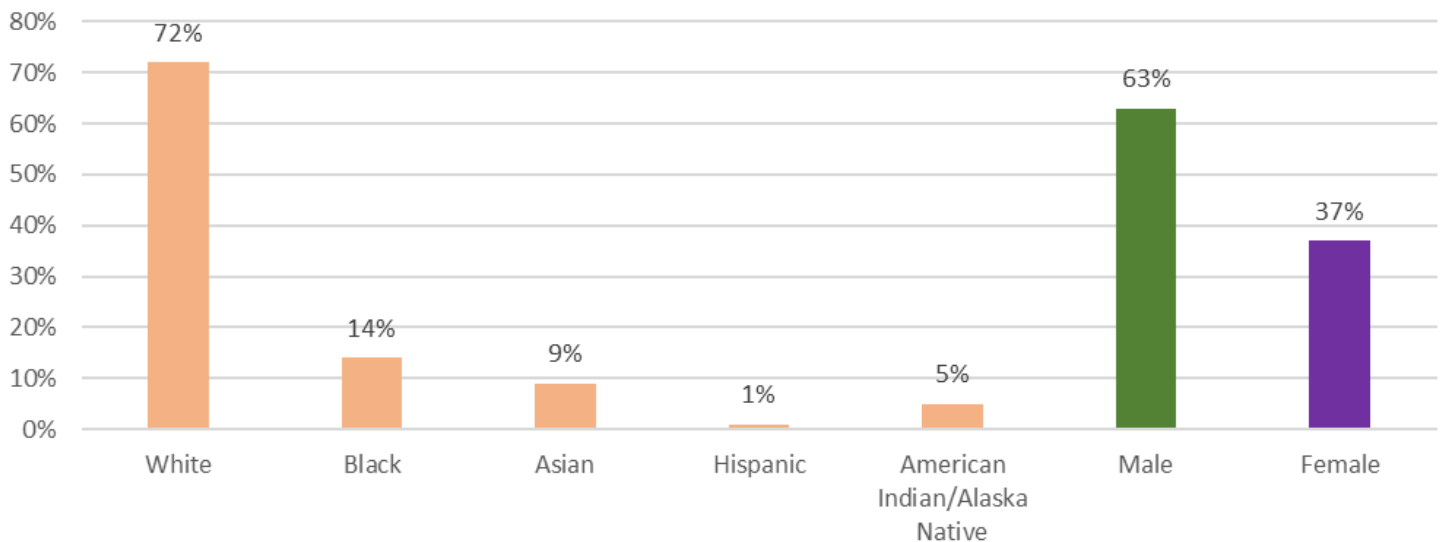
Each day is filled with sessions for the children to choose from along with demonstrations by New York State Sheriffs. Law enforcement officers from counties across the state provide education around fire safety, drug awareness, and bicycle safety. There are also canine and SCUBA demonstrations and visits from special forces, including New York State Sheriff helicopters, horses, and motorcycle patrols.



Agency Diversity

In 2014, President Obama established a Task Force on 21st Century Policing for the purpose of identifying "the best means to provide an effective partnership between law enforcement and local communities that reduces crime and increases trust." While we fully recognize that increasing diversity in law enforcement agencies alone cannot solve the myriad challenges in policing or address every concern about public trust in law enforcement, enhancing diversity must be part of the conversation about improving relations between law enforcement and communities.

Race & Gender Make-Up of New Hires 2019-2020



At the Sheriff's Office we have and will continue to seek initiatives designed to help our agency recruit, hire, retain, and promote officers that reflect the diversity of the communities they serve.



Road Patrol Awards & Honors

Special Service Ribbons:

- Marine Patrol—Sgt. Slocum & Deputy Shipman
- FTO—Deputies Davenport, Skeval, Lansing, & Jolly
- Instructor Development—Deputies Davenport & Jolly
- Physical Fitness Instructor—Deputy Skeval
- S.W.A.T.—Deputy Davenport
- Educational Excellence—Deputies Sotir, Manuel, & Walker
- Military Service—Deputy Sotir
- Bicycle Patrol—Deputies Sotir, Owen, Messmer, & Montesano



Patrol Achievements:

- Calls for Service—Deputy Federation (1,101 calls)
- Most DWI Arrests—Deputy Davenport (12)
- Most UTT's—Deputy Federation (282)
- Most Arrests—Deputy Jolly (83)
- Civil Process—Deputy Sharpsteen (37)
- Community Outreach (Schools) - 197 total— Deputies Tostanoski(48) & Skeval (42)

Awards:

- Life Saving Award — Deputies Shipman & Thompson (*Shipman utilized CPR to bring back a female victim & Shipman saved the life of a 2-year-old boy*)
- Kiwanis Award—Deputy Shipman & Deputy Thompson

Medals:

- Medal of Merit—Deputies Thomson & Shipman

Certificate of Commendations:

- A-Line for S20-11893 (Structure Fire University Park) - Sgt. Vann and Deputies Thompson, Sovocool, Murray, & Manuel





Corrections Awards & Honors

Special Service & Achievements:

- Crisis Hostage Negotiator Level 1—Sergeant Masters, Joanne Pietraz, & Officer Schramm
- Instructor Development—Officers Cook, Ganascioli, & Case
- Physical Fitness Instructor—Officer Bradley
- Aerosol Subject Restraint Instructor—Officers Ganascioli & Case
- Property Evidence Room Management—Officer Lansdowne & Sergeant Bomysoad
- FTO—Officers Day, Case, & Victor

Awards:

- Kiwanis Award — Evelyn Goldsberry, RN
- Kiwanis Award— Sergeant Walpole

Medals:

- Medal of Merit—Forensic Counselor Joanne Pietraz
- Medal of Merit—Officer Cook
- Medal of Merit—Sergeant Masters
- Medal of Merit—Officer Thomas
- Distinguished Service Medal—Sergeant Hogan
- Distinguished Service Medal—Evelyn Goldsberry, RN



Certificate of Commendations:

- Officers Day & McMahon— *Professional Visitor orientations and database*
- Officers K. Schramm & Ganascioli— *Investigation and action taken to prevent contraband from entering the facility*
- Officer Case— *Investigation and action taken to prevent contraband from entering the facility*
- Officer Bond— *Locating key evidence to help obtain a successful conviction*
- Sergeant DeMatteo— *Managing Professional Visitors Program*

2019 Goals & Objectives

- **Reinstitute the Accreditation Program and Obtain Accreditation for the Law Enforcement Division**
 - ✓ Achieved in part. Undersheriff Olin was tasked as the Accreditation Manager. TCSO applied to take part in the NYS DCJS accreditation process in March of 2019. TCSO purchased PowerDMS, a policy management software. Best practice policies and procedures began to be developed and implemented
- **Demonstrate Fiscal Responsibility Practices**
 - ✓ Achieved. In 2019, TCSO was able to save \$125,980 from various budget lines and return that money to the County's general fund. Part of that money came from a significant reduction in overtime hours compared to previous years. This was accomplished all while increasing community engagement efforts.
- **Implement a New Vehicle Graphic Design for the Marked Patrol Fleet**
 - ✓ Achieved. A new, more conspicuous design was chosen and began to be implemented within the fleet. A conscious choice was made to implement the new design progressively to avoid frivolously spending tax payer money.
- **Increase Community Engagement**
 - ✓ Achieved. Several new community engagement initiatives were developed and implemented; to include, Fill the Cruiser, Easter Basket Deliveries, Sheriff Sundae Sundays, County Champion Award, etc. TCSO staff also began stopping into the local schools more frequently and an annual award was created to recognize the Deputy with the most school visits. Correctional staff began to take more of the lead with the Project Lifesaver program, which affords them the opportunity to interact more with the general public.
- **Recruit Diverse, Talented and Qualified Staff**
 - ✓ Achieved in part. The Sheriff and Undersheriff actively participated with the Workforce Diversity Inclusion Committee and were able formulate the LE-LGBTQ+ Subcommittee that began meeting monthly. Captain Bunce also attended the subcommittee meetings. TCSO was not able to establish an internship with media program at Ithaca College in time to recruit for the Deputy Sheriff exam, but we were able to internally develop flyers/postcards, utilize social media and work with the Cayuga Radio Group to advertise/recruit. In 2019 and 2020, 28% of new hires identified as non-white and 37% as female.
- **Install a Rear Facing In-Car Camera System Inside Each Marked Patrol Unit**
 - ✓ Achieved. TCSO received quotes from Axon and other in-car camera companies and found that the cost of installing such technology was significant. TCSO was able to find an inexpensive backseat mount that worked with our current body-camera system. TCSO was able to purchase these mounts for all of the marked patrol vehicles for less than \$1,000. A General Order was then implemented that requires staff to place their body-camera onto the backseat mount whenever transporting someone in the backseat.



2020 Goals & Objectives



- **Continue to Increase Community Engagement**

- ✓ Achieved in part. TCSO was able to secure a donation to purchase four patrol bicycles as well as all up-fitting equipment. Four deputies attended the week long LE Patrol Bicycle training in July. TCSO was able to work with the Enfield community to open up a satellite office in March. Two deputies have been assigned to work directly out of the satellite office. TCSO is still in communication with the Newfield community about establishing a satellite office there. Prior to Grassroots being cancelled in 2020, we had begun negotiations with Grassroots staff about incorporating Corrections Officers in the crosswalk posts. TCSO had established job expectations and guidelines for the new Community Outreach Coordinator, but the FTE that was going to be utilized to fill this roll was identified as non-essential and eliminated to assist with the county's pandemic financial response.

- **Law Enforcement Accreditation Program**

- ✓ Achieved in part. TCSO has made significant progress developing and implementing the necessary policies and procedures to achieve accreditation. The year 2020 brought many challenges along with it and pulled many of us in many directions. As the only accreditation manager, Undersheriff Olin, was not able to concentrate on the accreditation process as planned.

- **Institute the Electronic Medical Administration Records (E.M.A.R.) System in the Jail**

- ✓ Achieved. The Electronic Medical Administration Records system was instituted in the jail. Wireless access issues were identified. The county I.T. department was eventually able to fix those issues.

- **Internal Organization / Workflow Improvements**

- ✓ Achieved in part. With assistance from county I.T., the F:// drive was cleaned up and reorganized. All of the previous TCSO forms were updated and converted to pdf fill-able forms. Several new forms were also created in conjunction with new policies and procedures. These forms were shared with all the other local law enforcement agencies to promote consistency. TCSO was able to re-establish an evening investigator assignment, but due to retirements we were not able to maintain the assignment. Also due to staffing difficulties we were not able to reallocate the evidence custodian, quartermaster or fleet manager responsibilities. TCSO was able to work with United Uniform to establish a personalized credit card system to improve ordering and billing.

"Honor, Pride, Integrity"



Tompkins County Sheriff's Office
Derek R. Osborne, Sheriff
779 Warren Road
Ithaca, NY 14850

Contact Information

Emergencies.....	911
Non-Emergency Dispatch.....	(607) 272-2444
Sheriff's Administrative Office.....	(607) 257-1345
Corrections.....	(607) 257-5316